

THE FIRST BUS COMPANY  
IN AMERICA WITH A

**MONEY-BACK**



**GUARANTEE**

**Not satisfied with the service you received?  
Please fill in this form completely. Upon review, you may  
receive a Courtesy Ticket good for one free ride.\***

Why were you dissatisfied with your ride? \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Date of Ride \_\_\_\_\_ Time of Ride \_\_\_\_\_

Coach # \_\_\_\_\_ Route Name & # \_\_\_\_\_

Where did you board the coach? \_\_\_\_\_

Where did you get off the coach? \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ St. \_\_\_\_\_ Zip \_\_\_\_\_

Best Phone Number to Reach You \_\_\_\_\_

Fax \_\_\_\_\_ Email \_\_\_\_\_

\*This request must be postmarked within 10 days of your ride.  
SMART reserves the right to review and verify the claim submitted.  
Only one request per envelope. **Limit 5 requests per month.**

10/10/14

Please print and mail to:

**SMART Money Back Guarantee  
Buhl Building  
535 Griswold Street, Suite 600  
Detroit, MI 48226**